

Departmental Quarterly Monitoring Report

Directorate: ADULT & COMMUNITY

Department: ENABLEMENT SERVICES

Period: 1st April 2010 – 30th June 2010

1.0 Introduction

This monitoring report covers the Enablement Services first quarter period up to period end 30th June 2010. It describes key developments and progress against key objectives and performance indicators for the service. With regard to 'other' objectives and performance indicators it provides details of those that are either amber or red.

The way in which the Red, Amber and Green, (RAG), symbols and Travel Indicator symbols have been used to reflect progress to date is explained in Appendix 8.

2.0 Key Developments

Oak meadow: A programme of modernisation underway, including refurbishment, transitional care arrangements and day care provision.

Re-ablement services reviewed and initial evaluation completed- report to SMT in August

Intermediate care review is underway with a particular focus on capacity and demand.

Implementation of the Telecare strategy underway.

Implementation of the Early Intervention and prevention strategy underway.

3.0 Emerging Issues

Transforming community services- implications for partnership arrangements may be an issue.

4.0 Service Objectives / milestones

4.1 Progress against 'key' objectives / milestones

Total	2		2		0		0
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Details of these key milestones can be found in Appendix 1

4.2 Progress against 'other' objectives / milestones

Total	0		0		0		0
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All 'other' milestones are on target and will be reported in quarter 2

5.0 Performance indicators

5.1 Progress Against 'key' performance indicators

Total	1		0		0		0
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The key indicator is derived from a national user survey which is conducted every 2 years. Last undertaken in 2009/10. Details can be found in Appendix 2

5.2 Progress Against 'other' performance indicators

Total	3		0		3		0
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In this quarter there are 3 amber performance indicators as detailed in Appendix 3

6.0 Risk Control Measures

Where a Key Service Objective has been assessed and found to have an associated 'High' risk, progress against the application of risk treatment measures are normally only reported in quarters 2 and 4.

7.0 Data quality statement



The author provides assurance that the information contained within this report is accurate and valid and that every effort has been made to avoid the omission of data. Where data has been estimated, has been sourced directly from partner or other agencies, or where there are any concerns regarding the limitations of its use this has been clearly annotated.

8.0 Appendices

- Appendix 1 Progress Against 'key' objectives / milestones
- Appendix 2 Progress against 'key' performance indicators
- Appendix 3 Progress against 'other' performance indicators
- Appendix 4 Financial Statement
- Appendix 5 Explanation of use of symbols

Appendix 1: Progress Against 'key' objectives / milestones

Ref	Objective
EN1	Working in partnership with statutory and non statutory organisations, evaluate, plan, commission and redesign services to ensure that they meet the needs and improve outcomes for vulnerable people

Milestones	Progress Q 1	Supporting Commentary
Ensure intergenerational issues are taken into account whilst implementing the Early Intervention/Prevention Strategy to improve outcomes for Older People in Halton Mar 2011. (AOF6 & 7)		Intergenerational Radio Programmes have been developed and accompanying C. D's are soon to be marketed and distributed
Following the evaluation of Telecare Services during 2009/10, develop and implement an action plan based on the recommendations to ensure the continued development and use of Telecare Mar 2011 (AOF 6 & 7)		Telecare strategy and implementation plan completed and agreed at executive board in July 2010. Implementation group established. Recruitment underway.


Appendix 2: Progress Against 'key' performance indicators

Ref	Description	Actual 2009/10	Target 2010/11	Quarter 1	Current Progress	Direction of Travel	Supporting Commentary
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Quality							
NI 128	User reported measure of respect and dignity in their treatment	92.99	95	N/A	N/A	N/A	Indicator derived from a national user survey which is conducted every 2 years. Last undertaken in 2009/10 and is expected to be repeated in 2011/12.

Appendix 3: Progress against 'other' performance indicators

Ref	Description	Actual 2009/10	Target 2010/11	Quarter 1	Current Progress	Direction of Travel	Supporting Commentary
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Cost & Efficiency							
EN 2	% of client group expenditure (OP/ILS) spent on domiciliary care services (Previously OP L12)	24%	26%	26%	?		Q1 for 10/11 actual is higher than Q1 09/10 actual. Due to creditor invoices outstanding it is difficult to compare.

Quality							
NI 131	Delayed Transfers of Care	N/A	-	9.52	?	N/A	<p>The data is extracted from Unify and can be refreshed by providers.</p> <p>The Hospital Discharge Project which was set up to review and redesign the hospital discharge process is nearing completion. The outcome of this work will have an impact on the discharge process and will contribute to further reductions in delayed transfers of care.</p> <p>The target is being reassessed in relation to this and borough rather than PCT targets of borough</p>

Appendix 3: Progress against 'other' performance indicators

Ref	Description	Actual 2009/10	Target 2010/11	Quarter 1	Current Progress	Direction of Travel	Supporting Commentary
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Area Partner National Indicators:

The indicators below form part of the new National Indicator Set introduced on 1st April 2008. Responsibility for setting the target, and reporting performance data, will sit with one or more local partners. As data sharing protocols are developed, baseline information and targets will be added to this section.

NI 134	The number of emergency bed days per head of weighted population	-	-	14638	?	N/A	<p>The data is based on a two year average.</p> <p>The target used in 2009/10 was a whole PCT target for Vital Signs (Halton & St Helens combined), not Halton specific.</p> <p>The PCT are in the process of calculating 2009/10 data for Halton only, which will allow Halton-specific target setting for 2010/11.</p> <p>Actual numbers are beginning to reduce as GPs become aware of alternative methods of treatment. 2010/11 should see a real impact from Admissions Avoidance Scheme.</p>
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Appendix 4: Financial Statement

ADULTS & COMMUNITY – ENABLEMENT

Revenue Budget as at 30th June 2010

	Annual Revised Budget	Budget To Date	Actual To Date	Variance To Date (overspend)	Actual Including Committed Items
	£000	£000	£000	£000	£000
Expenditure					
Employees	2870	717	740	(22)	806
Other Premises	62	15	15	1	48
Supplies & Services	122	13	9	3	18
Training	5	1	1	0	1
Transport	56	10	10	0	10
Central Support Services	11	0	0	0	0
Contract & SLAs	1	1	0	1	1
Food Provisions	47	1	0	1	4
Community Care:					
Home Care	10	1	0	1	0
Adult Stroke Services Grant	85	0	0	0	0
Preserved Rights Grant	61	0	0	0	0
Asset Charges	55	0	0	0	0
Contribution to Intermediate Care Pool	1633	502	490	12	624
Total Expenditure	5,018	1,261	1,265	(3)	1,512
Income					
Other Fees & Charges	-211	-3	-3	0	-3
Other Reimbursements	-122	0	0	0	0
ABG: Supporting People Main	-502	-93	-93	0	-93
ABG: Stroke Services Grant	-85	-85	-85	0	-85
Total Income	-920	-181	-181	0	-181
Net Expenditure	4,098	1,080	1,083	(3)	1,331

Comments on the above figures:

In overall terms revenue spending at the end of quarter 1 is over budget profile by £15k, excluding the Intermediate Care Pool Budget. This is due in the main to Employee costs being higher than expected, as a result of the Principle & Practice Managers receiving their JE back pay in Period 2 which amounts to approximately £32k.

Departmental and Central Support Services are still to be finalised and we would expect these figures to be included in Q2.

Note: A summary of the H.B.C. Contribution to Intermediate Care Pooled Budget can be found on the following page:

Appendix 4: Financial Statement

ADULTS & COMMUNITY – ENABLEMENT

Contribution to Intermediate Care Pooled Budget

Revenue Budget as at 30th June 2010

	Annual Revised Budget £000	Budget To Date £000	Actual To Date £000	Variance To Date (overspend) £000	Actual Including Committed Items £000
Expenditure					
Employees	1,328	470	461	9	495
Supplies & Services	47	30	27	3	122
Transport	9	2	2	0	7
Other Agency Costs	249	0	0	0	0
Total Expenditure	1,633	502	490	12	624
Income					
Total Income	0	0	0	0	0
Net Expenditure	1,633	502	490	12	624




ENABLEMENT

Capital Budget as at 30th June 2010

	2010/11 Capital Allocation £000	Allocation To Date £000	Actual Spend To Date £000	Allocation Remaining £000
Social Care & Health				
Oakmeadow Phase 2	60	15	0	60
Total Spending	161	40	0	161




Appendix 5: Explanation of Symbols

Symbols are used in the following manner:

Progress	<u>Objective</u>	<u>Performance Indicator</u>
Green	 Indicates that the <u>objective is on course to be achieved</u> within the appropriate timeframe.	<i>Indicates that the annual target <u>is on course to be achieved</u>.</i>
Amber	 Indicates that it is <u>uncertain or too early to say at this stage</u> , whether the milestone/objective will be achieved within the appropriate timeframe.	<i>Indicates that it is <u>uncertain or too early to say at this stage</u> whether the annual target is on course to be achieved.</i>
Red	 Indicates that it is <u>highly likely or certain</u> that the objective will not be achieved within the appropriate timeframe.	<i>Indicates that the target <u>will not be achieved</u> unless there is an <u>intervention or remedial action</u> taken.</i>

Direction of Travel Indicator

Where possible performance measures will also identify a direction of travel using the following convention

Green	 Indicates that performance is better as compared to the same period last year.
Amber	 Indicates that performance is the same as compared to the same period last year.
Red	 Indicates that performance is worse as compared to the same period last year.
N/A	Indicates that the measure cannot be compared to the same period last year.